

## **FAQ: I'm registered and have questions about conference logistics**

Thanks for registering for the 2021 Wetland Science Conference! We've created this FAQ to help answer questions you may have about how this whole virtual conference thing will work. If you have other questions not addressed here, please contact [conference@wisconsinwetlands.org](mailto:conference@wisconsinwetlands.org) for assistance.

### **How will I access the conference space?**

The conference will take place in an application called EventMobi that will be accessible either by a web browser on a computer (recommended) or a mobile device app you can download. WWA will send you an email with the link to access our EventMobi virtual event platform.

### **What are the hardware requirements to attend the Wetland Science Conference online?**

You need a computer (or mobile device) that is connected to the internet and capable of playing audio. Computers should have sufficient RAM to handle streaming video. We recommend that you close other applications that use a lot of RAM during the conference.

### **What are the software requirements to attend the Wetland Science Conference online?**

For desktop users, our virtual event platform works best with Google Chrome. The app does *not* run properly on Internet Explorer. We recommend you install all operating system updates before the conference.

### **What are the network (internet) requirements to attend the Wetland Science Conference online?**

A stable and high-speed internet connection will improve your conference experience. If your wifi is spotty, you may want to use a hard-wired internet connection during the conference. We recommend that you close any other apps on your computer or mobile device so they are not using your internet bandwidth when you are trying to participate in the conference.

### **What is my in-conference personal profile?**

All registered attendees will have a personal profile page within the conference environment. We will load each profile with the contact details you provided when you registered. We highly encourage you to log in to the conference app before February 15<sup>th</sup> to personalize their profile page with photos, social media links, webpage links, etc. We will provide basic guidance on setting up your personal profile before February 1<sup>st</sup>.

### **There's so much going on! How do I manage my conference schedule?**

We strongly encourage you to log in to the conference environment before February 15<sup>th</sup> and use the app's scheduling tools to customize your schedule. Doing this will make it easier to connect to all the sessions you want to attend. It will also give you time to sort out any technical snafus before the conference so you won't miss any great content.

**How will I interact with speakers?**

During talks, you will be able to ask questions to speakers by typing them right into the conference interface. You will also be able to see and "up-vote" other attendees' questions. Session moderators will draw from these questions at the end of each talk as time allows.

Outside of sessions, you will be able to send private messages to speakers (and other attendees) within the conference app. You can either chat via in-app text or schedule one-on-one video conferences with speakers.

**How can I take notes while watching sessions?**

The conference app (web browser version) will allow you to take notes for each session right there within the interface. Then, at the end of the conference, you can download all your notes.

**What should I do if I see inappropriate behavior in the conference online environment or receive an inappropriate or harassing private message?**

We take the well-being and comfort of all Wetland Science Conference participants seriously as per our community agreement and code of conduct. If you witness activity in violation of this code during the conference, please message the help desk within the conference app immediately.